

KEY FIGURES & WINNERS

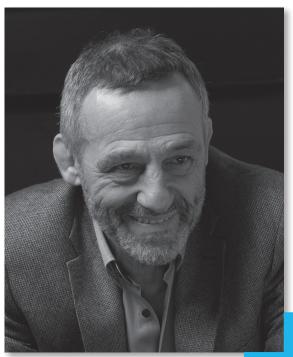
Analysis based on the top S&P 250 companies by market cap trading on either NYSE or Nasdaq. The list was created on January 1 and only takes into account companies that filed proxies between August 16, 2019, and August 14, 2020.



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LAURENT ROUYRÈS President of Labrador Creator of the Transparency Awards

When we announced the winners of the first U.S. Transparency Awards in October 2019, we introduced a new way of looking at corporate disclosure documents. We were thrilled by the acknowledgments we received from the corporate community, investors and media, and we were eager to start working on the 2020 Awards. Little did we know what the new year had in store for us.

COVID-19 is a defining crisis for countries and individuals, as well as corporations. The consequences of the pandemic on businesses are so far-reaching - they affect all areas of corporate disclosure. Is your governance strong enough to weather the crisis? How does your company manage human capital? And what about your compensation program? Does it need adjustments, and if so, how should you explain them to your shareholders? The criteria that constitute the foundation for these awards allow companies to answer those questions both transparently and efficiently.

Moving forward, we will continue adding pertinent criteria to the Transparency Awards in order to encourage best practices. For instance, as our recent study on plain language statistically demonstrated, readers perceive plain language content as clearer and are more inclined to accept and appreciate the message conveyed. Given this data, we are excited to announce the 2021 awards will include a set of plain language criteria.

A message from

Laurent Rouyrès

In troubled times such as these, companies that have the will and courage to make themselves understood by all of their stakeholders will attract investors like beacons in corporate disclosure fog. We are honored to celebrate those beacons with the 2020 Transparency Awards!

Transparency in 2020

Key Figures Criteria 32,000+ Data points collected and analyzed Awards **Transparency Scores Proxy Statement** Highest Average 31% 68% Form 10-K Average Highest **79**% 22% Website Average Highest **45**% 84% **Code of Conduct**

Proxy Statement



Include a table of contents at the beginning of the CD&A



Include a letter from the **Compensation Committee** discussing compensation program highlights



Present a table or graphic showing target and final results of the long-term incentive plan

Form 10-K



Include a glossary or

key word index



Disclose cybersecurity as a major risk



Present at least one graphic in the MD&A

Investor Relations Website



Provide easy and public access to the annual meeting webcast or transcript



Provide quick access to the company's current bylaws



Have an "Annual Meeting" tab that is complete and up-to-date

Code of Conduct



Translate the document into five or more languages (not including English)



Include values and/or commitments in the first section



Include a minimum of three graphics or infographics

Highest

87%

Average

39%

Transparency Award Winners

BEST OVERALL TRANSPARENCY

The winner:



Top 3 companies:

ALLSTATE • BANK OF AMERICA • INTEL

Proxy Statement

The winner:

Cognizant

Top 3 companies: COGNIZANT • GENERAL ELECTRIC • THE COCA-COLA COMPANY

Form 10-K

The winner:



Top 3 companies: INTEL • AMERICAN INTERNATIONAL GROUP • ALLSTATE

Investor Relations Website

The winner:



Top 3 companies:

BANK OF AMERICA • SOUTHERN COMPANY • HP INC

Code of Conduct

The winner:



Top 3 companies:

COLGATE-PALMOLIVE • PROCTER & GAMBLE • TYSON FOODS

Most Improved

The winner:



Top 3 companies:

WALGREENS BOOTS ALLIANCE • IQVIA HOLDINGS • SALESFORCE.COM

Winners by Industry

Consumer Discretionary

The winner:



Top 3 companies:

BOOKING HOLDINGS • MCDONALD'S • HOME DEPOT

Consumer Staples

The winner:



Top 3 companies:

THE COCA-COLA COMPANY • COLGATE-PALMOLIVE • WALMART

Energy

The winner:



Top 3 companies:

MARATHON PETROLEUM • CONOCOPHILLIPS • CHEVRON

Financials

The winner:



Top 3 companies:

S&P GLOBAL • ALLSTATE • BANK OF AMERICA

Healthcare

The winner:



Top 3 companies:

CVS HEALTH • MERCK & CO. • PFIZER

Industrials

The winner:



Top 3 companies:

GENERAL ELECTRIC • DELTA AIR LINES • **RAYTHEON**

Information Technology

The winner:

CORNING

Top 3 companies:

CORNING • INTEL • COGNIZANT

Materials

The winner:



Top 3 companies:

DOW INC. • PPG INDUSTRIES • NEWMONT GOLDCORP

Telecommunication Services

The winner:



Top 3 companies:

COMCAST • VERIZON • AT&T

Utilities

The winner:



Top 3 companies:

SOUTHERN COMPANY • DUKE ENERGY • **EXELON**

Top 20 of 2020

- 1. ALLSTATE
- 2. BANK OF AMERICA
- 3. INTEL
- 4. COGNIZANT
- 5. GENERAL ELECTRIC
- 6. SOUTHERN COMPANY
- 7. DUKE ENERGY
- 8. CVS HEALTH
- 9. THE COCA-COLA COMPANY
- 10. MERCK & CO.

- 11. S&P GLOBAL
- 12. CITIGROUP
- 13. AMERICAN INTERNATIONAL GROUP
- 14. MASTERCARD
- 15. CORNING
- 16. DELTA AIR LINES
- 17. RAYTHEON
- 18. AMERICAN EXPRESS
- 19. PAYPAL
- 20. LOCKHEED MARTIN

2020 Transparency Methodology

The Transparency Awards recognize the quality and completeness of information that top U.S. companies make available to investors. Each year, the Awards criteria evolve and address more issues as the needs of the investor community grow. In 2020, company rankings were determined through review of annual proxy statements, annual reports on Form 10-K, investor relations websites, and, for the first time, codes of conduct. Each company's documents were scored using 129 discrete criteria that flesh out what we have determined are the four pillars of transparency: accessibility, precision, comparability, and availability.

- The top S&P 250 companies, trading on either NYSE or Nasdaq, are ranked, with no need to enter and no fee.
- Every company receives its personal and confidential annual ranking.
- The criteria are objective and were selected by an independent panel of stakeholders (investors, analysts, auditors, industry representatives, etc.).
- The criteria are available on our Transparency website.

We hope the Transparency ranking and the specific criteria we have identified encourage companies to innovate and improve their regulated disclosure.

FOUR PILLARS OF TRANSPARENCY

Accessibility, precision, comparability, and availability - in other words Transparency - can only be assessed through a wide range of criteria. Taken together, these criteria demonstrate the extent of a company's commitment to improving the quality and completeness of information that is available to investors.

We define these four pillars of trustworthy corporate disclosure as follows:



ACCESSIBILITY

Readers can quickly find pertinent information in a document.

PRECISION

The disclosure includes all of the required information, as well as supplemental information that helps readers understand the company.

COMPARABILITY

Information is presented in a way that facilitates comparisons across issuers.

Readers can easily find the document(s) they want in the format and language they need.

S&P 250 Companies Surveyed

ABBOTT LABORATORIES ABBVIE ACCENTURE **ACTIVISION BLIZZARD** ADOBE ADVANCED MICRO DEVICES AFLAC AGII ENT TECHNOLOGIES AIR PRODUCTS AND CHEMICALS ALEXION PHARMACEUTICALS ALLSTATE ALPHABET ALTRIA GROUP AMAZON.COM AMERICAN ELECTRIC POWER AMERICAN EXPRESS AMERICAN INTERNATIONAL **GROUP** AMERICAN TOWER

AMGEN AMPHENOL ANALOG DEVICES **ANTHEM AON PLC** APPLE APPLIED MATERIALS APTIV PLC ARCHER-DANIELS-MIDLAND ΑΤ&Τ

AUTODESK AUTOMATIC DATA PROCESSING AUTOZONE **AVALONBAY COMMUNITIES** BANK OF AMERICA BANK OF NEW YORK MELLON **BAXTER INTERNATIONAL BECTON DICKINSON** BERKSHIRE HATHAWAY BIOGEN

EQUINIX	MARSH & MCI FNNAN	ROYAL CARIBBEAN
		S&P GLOBAL
		SALESFORCE.COM
		SBA COMMUNICATIONS
		SCHLUMBERGER
		SEMPRA ENERGY
		SERVICENOW
		SHERWIN-WILLIAMS
		SIMON PROPERTY
		SOUTHERN COMPANY
		SOUTHWEST AIRLINES
		STANLEY BLACK AND DECKER
		STARBUCKS
		STATE STREET
		STRYKER
		SYSCO
		T-MOBILE
		T. ROWE PRICE
		TARGET
	NORFOLK SOUTHERN	TE CONNECTIVITY
HCA HEALTHCARE	NORTHERN TRUST	TEXAS INSTRUMENTS
HILTON WORLDWIDE	NORTHROP GRUMMAN	THERMO FISHER SCIENTIFIC
HOME DEPOT	NVIDIA	TJX
HONEYWELL	O'REILLY AUTOMOTIVE	TRANSDIGM GROUP
HP	OCCIDENTAL PETROLEUM	TRAVELERS COMPANIES
HUMANA	ONEOK	TRUIST FINANCIAL
IBM	ORACLE	TWITTER
IHS MARKIT	PACCAR	TYSON FOODS
ILLINOIS TOOL WORKS	PARKER-HANNIFIN	UNION PACIFIC
ILLUMINA	PAYCHEX	UNITEDHEALTH GROUP
INGERSOLL-RAND	PAYPAL	UNITED PARCEL SERVICE
INTEL	PEPSICO	US BANCORP
INTERCONTINENTAL EXCHANGE	PFIZER	VALERO ENERGY
INTUIT	PHILIP MORRIS	VERISK ANALYTICS
INTUITIVE SURGICAL	PHILLIPS 66	VERIZON
IQVIA HOLDINGS	PIONEER NATURAL RESOURCES	VERTEX PHARMACEUTICALS
JOHNSON & JOHNSON	PNC FINANCIAL	VF CORPORATION
JOHNSON CONTROLS	PPG INDUSTRIES	VISA
JPMORGAN CHASE	PPL	WALGREENS BOOTS ALLIANCE
KIMBERLY-CLARK	PROCTER & GAMBLE	WALMART
KINDER MORGAN	PROGRESSIVE	WALT DISNEY
		WASTE MANAGEMENT
		WEC ENERGY
		WELLS FARGO
	GROUP	WELLTOWER
	PUBLIC STORAGE	WILLIAMS COMPANIES
	QUALCOMM	WILLIS TOWERS WATSON
		XCEL ENERGY
LOVVES	REGENERON PHARMACEUTICALS	XILINX
LVONDELLDACELL		
LYONDELLBASELL		YUM! BRANDS
LYONDELLBASELL M&T BANK MARATHON PETROLEUM	ROCKWELL AUTOMATION ROPER TECHNOLOGIES	ZIMMER BIOMET ZOETIS
	HOME DEPOT HONEYWELL HP HUMANA IBM IHS MARKIT ILLINOIS TOOL WORKS ILLUMINA INGERSOLL-RAND INTEL INTERCONTINENTAL EXCHANGE INTUIT INTUITIVE SURGICAL IQVIA HOLDINGS JOHNSON & JOHNSON JOHNSON CONTROLS JPMORGAN CHASE	EGUITY RESIDENTIAL ESTEE LAUDER EVERSOURCE ENERGY EVERSOURCE ENERGY EVERSOURCE ENERGY EXELON EXELOR EXOL EXELOR EX

2020 Transparency Criteria

PROXY STATEMENT

| Accessibility

- 1. The document is available in print PDF format
- 2. The document is available in an interactive format on the Investor Relations web page
- 3. The print version of the document uses a two-column page layout
- 4. The SEC EDGAR version of the document uses a one-column page
- 5. The top of each page in the print version indicates the relevant section
- 6. Every page footer includes the company name, document title, and year
- 7. The document includes a secondary color
- 8. The second page of the document is either the table of contents, company overview, or values statement
- 9. Voting and general information is presented at the back of the proxy
- 10. There is a proxy summary containing compensation and governance
- 11. The proxy summary includes a table summarizing the proposals and the board's recommendation for each one
- 12. The CD&A starts with a dedicated table of contents
- 13. At a minimum, the CD&A Executive Summary includes a table of the NEOs and provides business highlights
- 14. The back cover includes either CSR highlights or a reference to other publications
- 15. The proxy summary includes a strategy or company overview
- 16. A shareholder engagement graphic appears somewhere in the document

| Precision

- 17 The cover includes the time date and place of the annual meeting
- 18. The Notice of annual meeting includes voting icons (mail, phone, internet)
- 19. The letter from the Chairman or CEO (or combined role) includes company or governance highlights rather than just meeting
- 20. There is a letter from the entire Board of Directors
- 21. At least 30% of the Board members are women
- 22. Each director biography includes a photo
- 23. Within each director biography, at least three items (such as tenure, age, and committee assignment(s)) are called out separately
- 24. The company mentions diversity as a priority, even if there isn't a formal Diversity Policy
- 25. The Board has a Sustainability Committee or mentions sustainability as part of the Board's responsibilities
- 26. Committee descriptions include the aggregate meeting attendance
- 27. The attendance rate disclosed for the entire board is precise rather than the minimum "more than 75%" requirement
- 28. The document includes disclosure directly from the Nominating/ Corporate Governance Committee

- 29. Key governance changes or the Board's areas of focus are clearly
- 30. The board evaluation section discusses the results and, if warranted, the proposed enhancements
- 31. The document discusses the implementation or monitoring of a succession plan
- 32. The document discusses director onboarding or continuing education
- 33. The document includes a link directly to the code of conduct
- 34. The company mentions its whistleblower policy
- 35. The company explains its approach to cybersecurity
- **36.** The letter from the Compensation Committee includes highlights about the compensation program
- 37. The document includes a "what we do/what we don't do" table
- 38. The CD&A includes a discussion of each individual NEO's role and compensation
- 39. The company discloses whether it has a clawback provision for executive compensation
- 40. The document discusses human capital management, preferably in the shareholder engagement or the ESG/CSR section
- 41. The document refers to a sustainability framework or the UN Sustainable Development Goals

| Comparability

- 42. At a minimum, the proxy includes a graphic summary of directors' ages and tenures
- 43. The document includes a director skills matrix
- 44. The document includes a separate board committee matrix or discloses committee memberships within a board nominee table in the proxy summary
- 45. The document includes a graphic showing the board evaluation
- 46. The document has a CSR section containing graphics or key figures that describe ESG highlights (diversity, gender parity, carbon emissions, etc.)
- 47. Within the director compensation section, a graphic is included to show cash vs stock payment
- 48. A section on business performance highlights (in the CD&A or the proxy summary) incorporates at least two graphics
- 49. The CD&A contains at least three graphics depicting compensation of the NFOs
- 50. A table or graphic is used to present the target and final results of the short-term incentive plan
- 51. A table or graphic is used to present the target and final results of the long-term incentive plan
- 52. The document includes a shareholder engagement section
- 53. The document includes "human capital management" information

| Availability

54. There were at least 43 days between the filing and the annual meeting

FORM 10 - K

| Accessibility

- 55. The exhibit list is hyperlinked to each individual exhibit
- 56. The document is available in PDF print format
- 57. The Investor Relations website offers an interactive version of the Annual Report
- 58. There is a table of contents on page 2 with two levels (sections and sub-sections) of detail
- 59. The top of each page in the print version indicates the relevant section and subsection
- 60. Every page footer includes the company name, document title, and
- 61. The document uses a two-column page layout
- 62. Within Item 1 Business, the company provides an overview of its
- 63. The document contains a glossary of terms or key word index
- 64. The document includes a secondary color
- 65. Item 1 Business contains a graphic to highlight the company strategy
- 66. The tables throughout the document have titles
- 67. The Notes to Consolidated Financial Statements have a dedicated table of contents

Precision

- 68. Within Item 1, the document provides a direct link to the website hosting all of the company's SEC filings
- 69. The "Risk Factors" section has a short introduction

- 70. The company identifies at least ten risks
- 71. The company discusses whether cybersecurity is a major risk
- 72. The company identifies environmental issues as a risk
- 73. The segments in the Business Overview are an exact match with the segments discussed in the MD&A
- 74. The company mentions how it recognizes revenue
- 75. Executive compensation information is incorporated by reference to the Compensation Discussion & Analysis section of the proxy statement
- 76. Corporate governance information is incorporated by reference to the Governance section of the proxy statement

Comparability

- 77. The MD&A contains at least one graphic to highlight company performance
- 78. The document follows a logical structure recommended by the SEC
- 79. Each section of the report is labeled with the appropriate name from the regulations (i.e., "Risk Factors," "Management Discussion and Analysis," etc.)
- 80. Financial statements show information for the current year in the far left column

Availability

81. There were no more than 57 days between the filing and the fiscal yearend

RELATIONS INVESTORWEBSITE

| Accessibility

- 82. The homepage of the corporate website includes "Investors" or "Investor Relations" with other prominent level one headings
- 83. The Investor Relations search engine is quick and accurate
- 84. The IR home page has a menu offering direct access to sub-sections
- 85. A Sustainability or Corporate Responsibility section is clearly identified and accessible from the IR homepage
- 86. The IR home page has an "Annual Meeting" tab leading to information that is complete and up-to-date
- 87. The "contact" page offers an option to send an email to investor
- 88. Readers can access the 10-K from the IR home page in two (or fewer)
- 89. The IR site offers easy and public access to the annual meeting webcast or transcript
- 90. The IR site offers an option to register for email alerts
- 91. The company website offers direct access by a search engine to the current year's Annual Report (must be within the top five results)
- 92. The company website offers direct access by a search engine to the current year's Proxy Statement (must be within the top five results)
- 93. The company website has an "Annual Report and Proxy Statement" tab that is complete and up-to-date

- 94. Readers can access the Proxy from the IR home page in two (or fewer) clicks
- 95. Readers have easy access, using the company website's search engine, to content related to "ethics," "strategy," and "sustainability"
- 96. Readers have access to the company's latest earnings presentations
- 97. Readers can access the Code of Ethics or Code of Business Conduct from the IR home page in two (or fewer) clicks

| Precision

- 98. Readers have access to the last five Annual Reports
- 99. Readers have quick access to the company's current bylaws

Comparability

- 100. The IR home page has a section called "SEC Filings"
- 101. The IR home page has a section called "Corporate Governance"
- 102. The IR home page has, at a minimum, links to "Events and Presentations," "Stock Information," and "contact or FAQ"

Availability

103. The company offers a dedicated website for the Annual Meeting that includes all materials needed for the AGM

CONDUCT CODEO F

| Accessibility

- 104. The company's website has a dedicated Ethics and Compliance tab
- 105. The document is available to the public on the company's investor relations or corporate website
- 106. The document is available in print PDF format
- 107. The document is available in an interactive format, sending the reader to additional content such as a video or intranet for more information
- 108. Using a standard search engine and the keywords "code of ethics, code of conduct, Company name," an interested party will find the document in the top five results
- 109. The document is titled either Code of Ethics or Code of (Business) Conduct
- 110. The document is written in first person (you, I)
- 111. The document is translated into five or more languages, not including
- 112. The translated documents are listed on a single page and available on the corporate website
- 113. The document includes a table of contents
- 114. The table of contents includes at least the following items: "Values," "Workplace Behavior," "Anti-bribery and corruption," and "Ethics Hotline"
- 115. The document includes an infographic or graphic depicting the alert procedure
- 116. The document includes links to other company policies

| Precision

- 117. The first part of the Code explains the company's values and/or commitments
- 118. The document is dated and produced within the last two years
- 119. The Code includes a chapter or paragraph about code violations
- 120. The Code contains a detailed alert procedure
- 121. A letter from the CEO and/or the CCO introduces the Code
- 122. The Code mentions a training program
- 123. The Code includes at least 5 themes

Comparability

- 124. The document contains a minimum of three graphics or infographics
- 125. The document includes a decision-making tree graphic
- 126. The document includes at least three practical case studies or examples or a Q&A

Availability

- 127. A list of the company's other governance-related codes or policies appears on the same landing page as the Code
- 128. The document includes a section about the Code's purpose
- 129. The document refers to other governance-related policies



ABOUT LABRADOR

After nine years in the U.S. and two decades in Europe, Labrador's mission remains the same: to design and publish reader-centric documents that generate trust with shareholders, reinforcing their investment decisions. Focusing exclusively on corporate disclosure documents, and with 300 clients worldwide, we use our unique insight into industry trends and best practices to help our clients innovate and create awardwinning proxy statements, annual reports, sustainability reports, and more. Labrador is the creator of the Transparency Awards and owner of the brand.

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